



Division of Public Health Services

Office of the Assistant Director

Public Health Preparedness Services

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Air Ambulance General Information

The Bureau of Emergency Medical Services & Trauma System ("Bureau"), inspects all air ambulances in Arizona, issues Certificates of Licensure for air ambulance services, posts the rates for each air ambulance service, and investigates complaints against air ambulance providers.

It should be noted however, the Bureau does not regulate the flight plan, pilot or the rates charged by an air ambulance service, as such regulation falls under the federal aviation administration, known as the "FAA".

The Bureau offers a packet which provides detailed application information for Air Ambulance Licensure in the State of Arizona. It can be obtained by writing to the Bureau of Emergency Medical Services and Trauma System, Ambulance Services Section, 150 North 18th Avenue, Suite 540, Phoenix, Arizona 85007.

To apply for an initial Air Ambulance Licensure, refer to [R9-25-704](#) for specific details on requirements; or for questions concerning Air Ambulance Licensure can be answered by calling Ithan Yanofsky, Deputy Bureau Chief, at (602) 364-3173 or [via email](#). Information regarding current air ambulance license certificates in the state can also be obtained at the air ambulance home page under "Licensed Providers".

Once the licensure application is processed, the Bureau processes applications for registration and inspection of air ambulances by field coordinators responsible for air ambulances in their region. For further assistance or if you have questions please feel free to contact the Phoenix office at 602-364-3150 or Tucson office at 520-628-6985 and ask for an air ambulance coordinator.